

Kenton County Emergency Communications Center

2016 Stats

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Phone Call Information													
Wireless 911	4571	4376	4990	5056	5573	6051	5938	5837	5472	5359	4427	4654	62304
Wired 911	1061	995	687	751	703	695	736	612	624	622	529	594	8609
Sub-Total 911 Calls	5632	5371	5677	5807	6276	6746	6674	6449	6096	5981	4956	5248	70913
911 Calls answered within 10 secs	99.50%	99.64%	99.32%	99.23%	99.35%	99.13%	99.30%	99.06%	99.13%	99.57%	99.72%	98.84%	99.32%
911 Calls answered within 20 secs	99.90%	99.98%	99.95%	99.95%	99.93%	99.86%	99.88%	99.91%	100.00%	99.96%	99.98%	99.84%	99.93%
<small>*The nationally recognized National Emergency Number Association (NENA) standard is 90% of incoming calls answered within 10 secs and 95% within 20 secs.</small>													
Admin Calls													
Admin Incoming	9281	9697	10472	11017	10702	11106	10722	11520	10958	10922	9613	9433	125443
Admin Outgoing	3461	3497	3921	4038	3984	4485	4474	4644	4177	4137	3731	3794	48343
Sub-Total Admin Calls	12742	13194	14393	15055	14686	15591	15196	16164	15135	15059	13344	13227	173786
Total Calls	18374	18565	20070	20862	20962	22337	21870	22613	21231	21040	18300	18475	244699
Call for Service Information*													
Sheriff's Office	3054	2959	3202	2927	2791	3002	2651	2962	2928	2747	2,562	2,647	34432
Covington PD	4188	4303	5007	5031	5363	5807	5715	5682	5260	5271	4,465	4,497	60589
Probation & Parole	24	27	34	36	26	46	45	53	38	52	19	27	427
Ft. Wright PD	1634	1449	1432	1346	1480	1622	1474	1496	1468	1537	1,450	1,367	17755
Kenton County PD	2469	2390	2675	2145	2376	2452	2319	2774	2341	2370	2,302	2,400	29013
Park Hills PD	1788	1362	1846	1510	1605	1691	1391	1656	1407	1267	1,437	1,351	18311
Ludlow PD	561	615	587	590	673	607	552	688	655	587	588	566	7269
Kenton County Animal Control	210	292	394	367	353	451	271	318	343	358	348	283	3988
Lakeside Park / Crestview Hills PD	695	622	760	729	871	776	714	683	556	555	718	806	8485
Taylor Mills PD	917	941	910	690	659	990	896	862	897	952	953	989	10656
Villa Hills PD	695	669	671	625	624	566	539	540	666	540	432	425	6992
Ft. Mitchell PD	795	798	840	868	728	768	802	940	769	761	726	567	9362
Edgewood PD	566	558	661	778	833	850	863	819	836	741	673	803	8981
Independence PD	2275	2220	2235	2113	2159	2315	2131	2370	2219	2050	1,792	1,901	25780
N.K. Drug Strike Force	2	6	2	0	0	9	5	3	3	2	2	2	36
Police Sub-Total CFS's	19873	19211	21256	19755	20541	21952	20368	21846	20386	19790	18467	18631	242076
Fire Department Calls													
Newport FD	16	21	9	14	15	20	29	11	22	11	16	11	195
Bromley FD	9	6	11	18	13	15	14	24	11	13	5	16	155
Covington FD	1028	883	1005	1068	1018	1145	1171	1089	1135	1004	1,001	924	12471
Crescent Springs FD	50	59	62	69	63	63	64	80	53	61	56	67	747
Elsmere FD	2	4	4	7	3	3	4	2	3	7	1	3	43
Erlanger FD	16	9	15	12	10	10	11	12	13	20	10	20	158
Ft. Mitchell FD	127	116	144	170	128	144	137	152	158	135	134	142	1687

Call for Service Information*	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Ft. Wright FD	124	103	107	139	112	128	138	134	146	112	100	110	1453
Independence FD	209	223	230	241	206	246	203	223	227	240	255	249	2752
Kenton Comm. FD	11	19	24	36	25	22	21	26	21	28	18	21	272
Ludlow FD	65	84	59	82	73	78	67	88	71	62	62	46	837
Park Hills FD	49	40	34	47	37	51	45	46	59	45	32	33	518
Piner FD	14	22	12	18	18	22	20	29	21	22	23	9	230
Ryland Heights FD	14	22	19	32	21	17	19	26	18	24	19	27	258
Edgewood FD	133	119	138	136	124	133	135	152	133	155	120	151	1629
Taylor Mill FD	56	53	76	76	78	60	50	67	77	79	61	83	816
Walton FD	11	12	11	9	14	18	19	16	13	12	22	19	176
Fire Sub-Total CFS's	<u>1934</u>	<u>1795</u>	<u>1960</u>	<u>2174</u>	<u>1958</u>	<u>2175</u>	<u>2147</u>	<u>2177</u>	<u>2181</u>	<u>2030</u>	<u>1935</u>	<u>1931</u>	<u>24397</u>
Total CFS's	<u>21807</u>	<u>21006</u>	<u>23216</u>	<u>21929</u>	<u>22499</u>	<u>24127</u>	<u>22515</u>	<u>24023</u>	<u>22567</u>	<u>21820</u>	<u>20402</u>	<u>20562</u>	<u>266473</u>
*CFS data from CAD cleared call search. Multiple agencies may be dispatched to an incident, each agencies count is reflected in this. July 2016 CFS data changed to DSS report													
Call data provided by Cinti Bell													